

Department of Health Policy and Management Incoming Class of 2023 Resume Book

School of Public Health
University of Pittsburgh



Department of Health Policy and Management

Incoming Class of 2023

Program	Students	PA Residents	Foreign Citizens	Graduated from PA Undergraduate Institution	Full-Time Work Experience	Full-Time Student	Part-Time Student
MHA	16	8	1	6	10	16	0
MHA/MBA	3	3	0	1	1	3	0
MPH	15	9	2	8	5	13	2
PhD	4	1	2	1	4	4	0
Totals	38	21	5	16	20	36	2

Undergraduate Institutions:

University of Pittsburgh (10)
 Augustana College (IL)
 Babu Banarasi Das University
 Baylor University
 Duquesne University
 Indiana University of Pennsylvania
 Miami University - Oxford
 Minnesota State University
 Oregon State University
 Pennsylvania State University
 Roanoke College
 Robert Morris University
 Saint Vincent College and Seminary
 Susquehanna University
 Texas A&M University
 University of Arkansas
 University of Georgia
 University of Houston
 University of Kentucky
 University of Louisville
 University of North Carolina - Chapel Hill
 University Of North Carolina- Charlotte
 University of Rochester
 University of Toledo
 University of Toronto
 University of Western Ontario
 West Virginia University - Morgantown
 Wheaton College
 Wheeling Jesuit University

Undergraduate Majors:

Accounting/Finance
 African Studies
 Anthropology
 Athletic Training
 Biological Sciences (2)
 Biology (6)
 Biomedical Science
 Chemical Engineering
 Chemistry
 Dentistry
 Finance (2)
 Geography
 Health Administration (3)
 Health Science (3)
 History (2)
 Mathematics
 Neuroscience (2)
 Nursing
 Psychology (2)
 Public Health (4)
 Public Policy

MHA and MHA/MBA Students



Fadwa Alkanaa

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2022 **Robert Morris University**, Pittsburgh, PA
Bachelor of Science in Health Services Administration

PROFESSIONAL EXPERIENCE

- 05/2022–07/2022 **Allegheny General Hospital**, Pittsburgh, PA
Environmental Science Intern
- Report and assess any environmental accidents in hospital
 - Keep track of housekeepers fulfilling their work duties
 - Work aside operational managers

HONORS AND AWARDS

- 2021 Six Sigma Global Institute Certificate, Yellow Belt
- 2022 Six Sigma Global Institute Certificate, Green Belt
- 2022 Dean's List, Robert Morris University
- 2021 Dean's List, Robert Morris University
- 2020 Dean's List, Robert Morris University

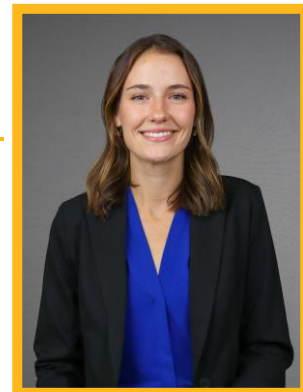
PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- September 09/2019 Saudi National Day Speaker, RMU, Saudi Arabia Club
- September 09/2021 Certification of Appreciation, RMU, Saudi Arabian Cultural Mission,

Lauren Brown

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EDUCATION

2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration

2023 **Roanoke College**, Salem, Virginia
Bachelor of Arts in Public Health Studies
Minor(s): American Politics

PROFESSIONAL EXPERIENCE

05/2022–05/2023 **Roanoke College Student Health Services**, Salem, Virginia
Student Assistant

- Communicated with students, staff, and parents in the clinic and by phone to address needs, refer individuals to appropriate services, and assist individuals in navigating the school health system
- Scheduled appointments and documented health records using PyraMED software
- Created social media content to advertise available health services
- Assisted with daily operations; opening and closing the clinic, performing clerical tasks, and cleaning the facility

06/2022–08/2022 **Roanoke County Department of Social Services, Child Protective Services**, Salem, Virginia
Intern

- Assisted with investigations of alleged abuse and neglect by reviewing cases, conducting home visits, performing interviews, and recording case notes
- Attended and observed court hearings regarding child custody, parental rights, juvenile delinquency, and child placement

07/2019–05/2022 **Shoe Sensation**, Lower Burrell, Pennsylvania
Sales Associate

- Greeted and assisted customers, displaying store knowledge
- Processed sales transactions, provided appropriate change, and maintained cash drawer balance
- Ensured cleanliness of store and prepared it for daily business and efficient operations

LEADERSHIP AND SERVICE ACTIVITIES

08/2019-05/2023 Varsity Athlete, Roanoke College, Cross Country, Indoor and Outdoor Track and Field

04/2022–04/2023 Volunteer, Special Olympics Virginia Southwest Region, Little Feet Meet

03/2021-12/2022 Vice President of Service, Alpha Phi Omega Service Fraternity

HONORS AND AWARDS

2023 Edward J. Hamilton Award, Roanoke College Sociology and Public Health Studies Department

2019-2023 Dean's and President's Lists, Roanoke College

2019-2023 All-Academic Team, Old Dominion Athletic Conference

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

04/2023-Present Social and Behavioral Responsible Conduct of Research, CITI Program Certification

04/2021–05/2023 Member, Alpha Epsilon Delta Health Preprofessional Honor Society

04/2020-05/2023 Member, The National Society of Leadership and Success

Raven Byars

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EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2018 **University of Louisville**, Louisville, KY
Bachelor of Arts in Spanish; Pan African Studies; Latin American and Latino Studies

PROFESSIONAL EXPERIENCE

- 08/2022–08/2023 **Penn Medicine Department of Dermatology**, Philadelphia, PA
Administrative Coordinator
- Provided executive-level project coordination and administrative support for the Chief Operating Officer of the department
 - Supported department faculty with administrative needs
- 06/2021–08/2022 **University of Pennsylvania School of Dental Medicine-- Periodontics**, Philadelphia, PA
Patient and Financial Services Representative
- Assisted patients with financial and insurance matters by verifying insurance; explaining insurance eligibility, coverage, and benefits; sending pre-authorizations; helping patients apply for grants and low-income financing programs
 - Coordinated Periodontal surgery schedule; provided general clinic administration for patients, residents, staff, and faculty
- 08/2020–05/2021 **Mortenson Dental Partners**, Louisville, KY
Bilingual Patient Services Representative
- Performed secretarial duties such as assisting patients with registration, insurance filing, taking payments, updating patient information, and scheduling appointments
- 10/2018–05/2020 **Instituto de Escuela Secundaria**, Málaga, Spain
English as a Foreign Language Teacher
- Planned and implemented English conversation classes to students age 12 to 16
 - Introduced students to socially conscious cultural topics through research, debate, and question formation activities

LEADERSHIP AND SERVICE ACTIVITIES

- 03/2022–06/2023 Tutor, EphiAcademy After School Program
- 04/2021–06/2021 Medical Interpreter, Kentucky Racing Health Services

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 09/2020–Present DELE C1 Spanish Language Certification, Instituto Cervantes

Olivia Cargile

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Certificate(s): Health Systems Engineering
- 2021 **University of Arkansas**, Fayetteville, Arkansas
Bachelor of Science in Chemical Engineering

PROFESSIONAL EXPERIENCE

- 06/2021–08/2021 **The University of Arkansas for Medical Sciences (UAMS)**, Fayetteville, AR
Student Employee
- Developing an introductory guide for students rotating through the UAMS genetics clinics (including descriptions of disorders commonly treated, legal considerations in genetic testing, and methods used for DNA sequencing)
 - Participating in routine clinical rounds
- 11/2021–04/2022 **Baptist Health Systems**, North Little Rock, AR
Laboratory Assistant I
- Responsible for support and customer service of the clinical laboratory department
 - Accountable for receiving, processing, labeling, and distributing specimens
 - Communicate with laboratory and nursing staff if a specimen has a problem
 - Know and follow protocols and procedures to ensure quality patient results
 - Draw outpatient labs when needed
- 04/2022–08/2023 **UAMS**, Little Rock, AR
Laboratory Procedure Technician
- Ensuring correct documentation of patients entering and leaving the morgue and assisting with postmortem examinations
 - Responsible for assisting with the specimen and frozen section preparation and dictating gross descriptions of specimens
 - Perform and document preventative maintenance on lab machines and troubleshoot laboratory equipment

LEADERSHIP AND SERVICE ACTIVITIES

- 08/2016–05/2020 Member, Delta Gamma Fraternity
- 08/2016–05/2019 Engineering Internal Lab Audits, The University of Arkansas Engineering Department
- 10/2022–10/2022 Volunteer, American Foundation for Suicide Prevention's Out of the Darkness Walk

HONORS AND AWARDS

- 2022 Gross Room All-Stars, UAMS Department of Pathology
- 2022 Great Save for , UAMS Department of Pathology

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2016–05/2021 Member, American Institute of Chemical Engineers

Madeline Cherry

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2023 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Chemistry (Business)
Minor(s): Italian

PROFESSIONAL EXPERIENCE

- 06/2022 –Present **UPMC Central PA Telemedicine**, Harrisburg, PA
Digital Health Navigator and Graduate Student Worker
- Coordinated with team members of various departments on projects
 - Organized communications and documents between UPMC and vendors
 - Organized patient portal training around patient-centered activities
 - Engaged with patients and families to provide educational support about in-patient and out-patient portal access
 - Educated, trained, and provided hospital staff with a demonstration of the patient portal
- 09/2021–04/2023 **University of Pittsburgh**, Pittsburgh, PA
Department of Chemistry Student Office Assistant
- Assisted professors in clerical work and graded students' work
 - Contributed to answering students' questions about courses and professor availability
 - Answered phone calls for professors and the undergraduate office
- 08/2019–04/2023 **University of Pittsburgh**, Pittsburgh, PA
Wrestling Team Manager
- Tracked points, verified scores, and communicated end-of-match results to teams
 - Compiled scores, statistics, and other athletic records
 - Coordinates team meals for after the matches and events

LEADERSHIP AND SERVICE ACTIVITIES

- 06/2017–07/2023 Assistant Swimming Coach, The Heatherfield Swim Team
- 08/2022–04/2023 Senior Affairs Committee Member, University of Pittsburgh American Chemical Society
- 01/2023–04/2023 Undergraduate Teaching Assistant – Chemistry, University of Pittsburgh
- 07/2021–08/2022 Leader Server Assistant, The Chocolatier - Hershey Entertainment & Resorts

HONORS AND AWARDS

- 2022-2023 Dean's List, University of Pittsburgh
- 2020 Pitt Program Council Endowed Book Fund Scholarship, University of Pittsburgh

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2018–Present First Aid/CPR/AED Certification, American Red Cross

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Certificate(s): Global Health
- 2019 **Minnesota State University**, Mankato, MN
Bachelor of Science in Biomedical Sciences

PROFESSIONAL EXPERIENCE

- 03/2023–07/2023 **Green Lakes Homes**, Coon Rapids, Minnesota
HealthCare Manager
- Created an onboarding and scheduling system in place, for ease of communication between workers and management
 - Assisted with management of group homes and payroll for workers
- 07/2021–07/2023 **Bio-Techne**, Minneapolis, MN
Scientific Support Associate
- Managed and supported customer requirements to meet each need; for incoming technical inquires/complaint to customer communication/contacts on all Bio-Techne brands
 - Documented information and recurring technical issues to support product quality program and development.
- 11/2020–12/2021 **Rose International (Department of Health)**, Anchorage, Alaska
Agilist COVID-19 Case Investigator – Tier II
- Provided support to the health department in the fight against COVID-19
 - Served as a liaison between the patients and healthcare workers; identified barriers to intervention and facilitated appropriate health resources
- 02/2020–07/2021 **Takeda Pharmaceutical**, Brooklyn Park, MN
Manufacturing Associate – Purification Team
- Performed and documented daily manufacturing operations according to SOP in a cGMP environment
 - Advance Knowledge of various GMP database use; Created/ revised cGMP documents.

LEADERSHIP AND SERVICE ACTIVITIES

- 08/2017–12/2019 President, Minority Association of Pre-Health Students (MAPs)
- 08/2017–05/2018 Coach, Girls on the Run, Mankato
- 01/2015–05/2016 Peer Mentor, Health Pro (Peer Reaching Out)
- 08/2015–06/2016 Oncology Float Volunteer, Mayo Clinic

HONORS AND AWARDS

- 2023 Health Policy and Management Achievement Award, University of Pittsburgh
- 2023 Public Health Futures Award, University of Pittsburgh

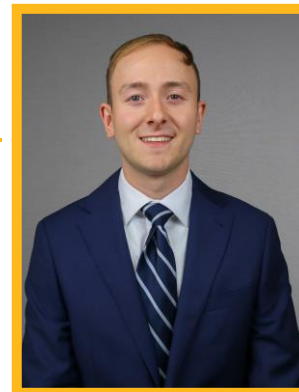
PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2022–Present Certified Scrum Master, Scrum Institute

James Gray

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2021 **Texas A&M University**, College Station, TX
Bachelor of Science in Public Health
Minor(s): Performance Studies

PROFESSIONAL EXPERIENCE

- 05/2023–08/2023 **North Water District Laboratory Services**, Conroe, TX
Laboratory Technician - Chemist
- Performed and analyzed testing on local water samples according to approved government methods
 - Utilized Seal Analytical discrete analyzers and LIMS Promium Element software to run ammonia testing and prioritize analyses
 - Maintained equipment to ensure accuracy by performing weekly calibrations
 - Trained new laboratory technician on equipment operation for the testing of samples
- 09/2022–02/2023 **Scribe America – Texas Childrens**, The Woodlands, TX
Medical Scribe
- Documented medical history of patients in the emergency center in a fast-paced environment
 - Used EPIC electronic health records systems to record patients' medical information, care and diagnosis
 - Improved patient care by reducing time physicians have to spend with electronic medical records
- 09/2020–01/2021 **Memorial Hermann Health System**, The Woodlands, TX
COVID-19 Screener
- Ensured that patients made it to appointments
 - Performed screening and temperature checks for patients, visitors, and staff
 - Made sure that all visitors and employees met the requirements for entry

LEADERSHIP AND SERVICE ACTIVITIES

- 03/2023–08/2023 Volunteer, Heart to Heart Hospice
- 01/2022–08/2023 Volunteer, Montgomery County Food Bank
- 08/2019–12/2021 Member, Texas A&M Pre-Medical Society
- 03/2021–03/2021 Volunteer, The Big Event
- 10/2020–10/2020 Volunteer, Anna Food Bank

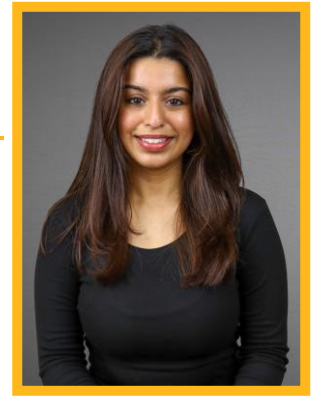
HONORS AND AWARDS

- 2020 Distinguished Student List, Texas A&M University School of Public Health

Hadia Khan

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EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2023 **University of Houston**, Houston, TX
Bachelor of Science in Health Science
Minor(s): Nutrition

PROFESSIONAL EXPERIENCE

- 01/2023–05/2023 **University of Houston**, Houston, TX
Research and Development Intern
- Developing a summer bridge program for COE student
 - Researching and analyzing the efficacy of summer bridge programs at other institutions
 - Identifying risk factors detrimental to success for matriculating students at the University of Houston
 - Presenting findings and suggested actions to higher administration
- 05/2021–04/2022 **Clinical Trials Network**, Houston, TX
Clinical Research Assistant
- Recruited patients to participate in a research study for diabetic neuropathy, diabetic retinopathy, ORAMED-2, ORAMED-1, anxiety, depression, and HPV
 - Worked with patients who had Alzheimer's disease
 - Chart screened for all studies mentioned above
 - Used platform clinical conductor to update patients' data with every screening for patients.
 - Received 8 bonuses for 8 randomized patients that I recruited for certain studies
 - Worked with study coordinators and helped them stay up to date with participants
- 01/2020–04/2021 **Prime Occupational Medicine**, Houston, TX
Medical Assistant/ Medical Scribe
- Expertise in revenue cycle mgmt. (RCM), practice mgmt. (PM), electronic health record (EHR), patient exp mgmt. (PXM), telehealth using Care Cloud Software
 - Experience in patient care like checking vitals, doing visual acuity exams and audiograms, performing EKG testing, nasopharyngeal swabbing for COVID-19 Rapid Antigen Testing and polymerase chain reaction (PCR) Testing
 - Experience with Medical Charting of patients
 - Experience working with doctors specializing in Occupational Medicine and Travel Medicine

LEADERSHIP AND SERVICE ACTIVITIES

- 06/2020–12/2020 Front Desk Representative, Primary Care of Telfair
- 01/2019–12/2020 Food Service Worker, Houston Food Bank
- 02/2022–05/2023 Fourth Grade Teacher, Maryam Weekend Islamic School

Trishna Kini

trishnakini@pitt.edu

www.linkedin.com/in/trishna-kini



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2019 **Georgia State University**, Atlanta, GA
Master of Public Health
Concentration: Health Management and Policy
- 2013 **University of Georgia**, Athens, GA
Bachelor of Art in History

PROFESSIONAL EXPERIENCE

- 01/2023–08/2023 **Journal.Club**, Atlanta, GA
Manager
- Created materials for pitch deck and presented them to potential venture capital investors.
 - Directly contacted and developed relationships with key prospects for Journal.Club’s medical and biomedical networking platform.
 - Provided administrative support to current Journal.Club users including scheduling meetings and troubleshooting the platform.
- 07/2017–11/2017 **Centers for Disease Control and Prevention**, Atlanta, GA
Student Intern
- Supported the Division of Viral Diseases of the National Center for Immunization and Respiratory Diseases by working on an internal policy research project on childcare immunization requirements.
 - Worked independently to compile national and state-level data on existing childcare immunization and licensing policies.
 - Developed, designed, and presented project findings on childcare immunization and licensing.
- 10/2013–05/2014 **March of Dimes, Georgia Chapter**, Atlanta, GA
Program Services Intern
- Supported the director of program services in implementing and managing all aspects of the Foundation’s Prematurity Campaign to decrease infant mortality and preterm birth rates in Georgia.
 - Represented the March of Dimes, Georgia Chapter in meetings with key stakeholders.
 - Wrote grant proposals and grant reports to support the Foundation’s Prematurity Campaign programs.

LEADERSHIP AND SERVICE ACTIVITIES

- 01/2023–08/2023 Executive Committee, ATL Free Fridge (formerly Free99Fridge)
- 08/2021–Present Food Distribution Co-Lead, ATL Free Fridge (formerly Free99Fridge)
- 12/2020–Present Volunteer, ATL Free Fridge (formerly Free99Fridge)

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2015–07/2019 Member, Public Health Student Association

Saransh Maheshwari

sam885@pitt.edu

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2021 **Indiana University of Pennsylvania**, Indiana, PA
Bachelor of Science in Biology
Minor(s): Chemistry, Finance

PROFESSIONAL EXPERIENCE

- 01/2022–08/2022 **UPMC Shadyside**, Pittsburgh, PA
Research Associate
- Research Associate in Department of Anesthesiology and Perioperative Medicine
 - Daily functions include obtaining patient consent, patient follow-up, blood processing and study recruitment
 - Coordinate with team members in OR and throughout hospital to manage clinical trials
- 08/2021–12/2021 **University of Pittsburgh School of Medicine**, Pittsburgh, PA
Research Technician
- Research in the Department of Pathology under Dr. Ivona Pandrea
 - Lab studies effects of SIV, Herpes, COVID and other diseases on non-human primates
 - Day to day functions include plasma separation, media+cell culture preparation, ELISA, and many more
- 07/2019–08/2019 **Rangos Research Center at UPMC Children’s Hospital**, Pittsburgh, PA
Summer Research Intern
- Performed extensive data driven research in the neurology department under the mentorship of Dr. Udai Pandey
 - Performed over 120 trials on mutant drosophila to examine the effects of traumatic brain injury (TBI) on the modulation of Parkinson’s Disease.
 - Presented findings in the form of a comprehensive Excel spreadsheet, written report, and poster for a program wide symposium at the end of the two-month program.

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2015–Present Volunteer, Hindu Jain Temple
- 07/2020–08/2020 Orientation Leader, IUP Cook Honors College
- 01/2021–05/2021 Physician Shadowing, Dr. Joe Lamantia D.O.

HONORS AND AWARDS

- 2021 Dean’s List, Indiana University of Pennsylvania
- 2019 Provost Scholar, Indiana University of Pennsylvania
- 2018 Exchange Student, National Student Exchange-Washington State University
- 2017 Member, IUP Cook Honors College
- 2017 Member, IUP Promising Scholars

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 04/2019–08/2020 Member, Phi Gamma Nu
- 01/2023–Present CPR/First Aid, American Red Cross

Sreenija Muduganti

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2023 **Oregon State University**, Corvallis, Oregon
Bachelor of Science in Public Health
Minor(s): Business

PROFESSIONAL EXPERIENCE

- 04/2023–06/2023 **Oregon State University**, Corvallis, Oregon
Emergency Management Intern
- Created policies for the hospital to use
 - Created a new system in case of emergencies
- 06/2022–04/2023 **Oregon State University**, Corvallis, Oregon
Peer Advisor
- Helped students with registration
 - Worked on projects for the school of Public Health
- 06/2022–06/2023 **Swasti**, Bangalore, Karnataka, India
Research Intern
- Collecting, analyzing, and presenting information
 - Assisted with company's long-term vision and planning process
 - Supporting and facilitating knowledge sharing for and training programs

LEADERSHIP AND SERVICE ACTIVITIES

- 09/2022–06/2023 Treasurer, Indian Student Association
- 06/2022–06/2023 President, Garmi
- 09/2022–Present Dancer/Director, Khiladi
- 01/2022–12/2022 VP of Finance and Administration, Collective Greek Council

Stephanie M. Musto

stephaniemusto@pitt.edu

www.linkedin.com/in/stephanie-musto



EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2023 **University of Kentucky**, Lexington, KY
Bachelor of Public Health
Minor(s): Business
Certificate(s): Clinical Healthcare Management

PROFESSIONAL EXPERIENCE

- 06/2023–Present **Personal Care Medical Associates (PCMA)**, Pittsburgh, PA
Summer Intern
- Gained familiarity in geriatrics, palliative care, skilled nursing facilities, & marketing
 - Experience using various EHR platforms, such as GEHRIMED
 - Worked with data surrounding expanding facility outreach & patient re-hospitalizations
- 06/2022–08/2022 **CMI Consulting**, Lexington, KY
Office Administrative Assistant/Intern
- Scheduled & conducted job interviews, employee references, & assessments
 - Developed company forms & policies, such as handbooks, using Microsoft 365
 - Oversaw daily office operations, such as inventory
- 05/2019–08/2019 **Pennsylvania Department of Transportation (PennDOT)**, Bridgeville, PA
Government Service Intern
- Turned completely paper document system to a computerized system
 - Scanned, filed, & electronically organized all old permit documents
 - Exponential use of Microsoft 365, office machinery, & other technological servers
- 01/2017–01/2023 **Dick's Sporting Goods**, Cranberry Twp., PA
Operations Sales Associate
- Fulfilled a mass number of online orders daily for across the United States
 - Became knowledgeable in cash handling, customer service, store logistics, & operations

LEADERSHIP AND SERVICE ACTIVITIES

- 01/2022–09/2022 Reference Logistics Chair, Phi Mu Rho Iota

HONORS AND AWARDS

- 2023 Cum Laude University of Kentucky
2019-2023 Dean's List University of Kentucky
2019 St. Joan of Arc Medallion, St. Lucy's Auxiliary to the Blind

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 02/2023–Present Professional Sales Process Certificate, GraduVisors

Nikita Nagpal

nikitanagpal@pitt.edu

www.linkedin.com/in/nikitanagpal96



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2021 **American University of Antigua College of Medicine**, Antigua and Barbuda, West Indies
Bachelor of Science in Human Health Science
- 2018 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Psychology
Minor(s): Chemistry

PROFESSIONAL EXPERIENCE

- 12/2021–Present **Star Restaurant Management**, Pittsburgh, PA
General Manager
- Oversight of 7 total franchise locations
 - Human resource management
 - Day to day operations, including financial management and planning
- 02/2017–12/2017 **UPMC Western Psychiatric Hospital**, Pittsburgh, PA
Student Nursing Assistant
- Assistance with activities of daily living
 - Observations of patients
 - Assisted with various therapies

LEADERSHIP AND SERVICE ACTIVITIES

- 07/2020–02/2021 Secretary, Emergency Medicine Interest Group (American University of Antigua)
- 09/2019–06/2020 Shift Supervisor, Emergency Response Team (American University of Antigua)
- 05/2017–05/2018 Service Chair, Gamma Sigma Sigma National Service Sorority
- 09/2016–01/2017 President of Iota Class, Gamma Sigma Sigma National Service Sorority

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 01/2019–Present Basic Life Support, American Heart Association
- 01/2020–Present Advanced Cardiac Life Support, American Heart Association

Lila Perroots

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www.linkedin.com/in/lila-perroots



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2023 **West Virginia University**, Morgantown, WV
Bachelor of Science in Health Services Management and Leadership
Minor(s): General Business

PROFESSIONAL EXPERIENCE

- 08/2022–08/2023 **WVU Medicine**, Morgantown, WV
Unit Clerk
- Performed administrative duties to ensure an efficient productivity flow on the unit
 - Utilized electronic medical record system to update and maintain patient status and information
 - Facilitated communication amongst nursing staff, patients, and other units within the hospital
- 01/2023–04/2023 **WVU Medicine – Children’s**, Morgantown, WV
Operations Intern
- Shadowed WVU Medicine Children’s senior leaders and identified issues/areas of improvement
 - Participated in meetings and strategic planning sessions
 - Analyzed and compiled market data and referral patterns to be presented to appropriate leaders
- 11/2021–06/2022 **WVU Arts & Entertainment**, Morgantown, WV
Finance Intern
- Reconciled and verified all cash, check, and credit card receivables
 - Downloaded financial reports into Ticket Master software and entered financial data in Excel worksheets
 - Prepared cash bags for box offices and merchandise sales, along with verifying the balance of the vault impress fund

LEADERSHIP AND SERVICE ACTIVITIES

- 10/2022–04/2023 Senior Membership Integrity Coordinator, Alpha Omicron Pi Sorority
- 10/2021–10/2022 Vice President of Membership Integrity, Alpha Omicron Pi Sorority

HONORS AND AWARDS

- 2023 Cum Laude, West Virginia University
- 2022, 2023 President’s List, West Virginia University

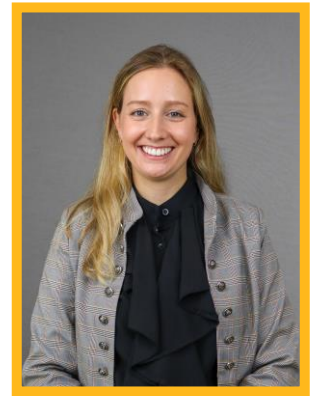
PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 03/2023–Present Certification, Health Insurance Portability and Accountability Act (HIPAA)
- 04/2022–05/2023 Member, Order of Omega
- 03/2021–05/2023 Chapter Member, Alpha Omicron Pi

Makenzie Postma

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www.linkedin.com/in/makenzie-postma



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2019 **The University of North Carolina at Charlotte**, Charlotte, NC
Bachelor of Science in Biology
Bachelor of Arts in Spanish
Minor(s): Psychology

PROFESSIONAL EXPERIENCE

- 05/2022–08/2023 **Oak Street Health**, Dallas, TX
Senior Clinical Informatics Specialist Position Leader
- Ensured clear role-based expectations, priorities, and responsibilities, effective workflow design, and job aid resourcing
 - Maintained insight and boosting the performance of “cohort health” around retention, engagement, and outcomes driven by the role and owning strategies to improve weak points across the organization
- 09/2021–05/2022 **Oak Street Health**, Dallas, TX
Population Health Associate
- Collaborated with the product team to discuss design ideas to improve the current EMR system and streamline processes
 - Trained and onboarded the new Sr Scribe for the Oklahoma (OK) market, proactively addressed performance issues/gaps, and provided continuous feedback
- 06/2020–08/2021 **Oak Street Health**, Dallas, TX
Senior Clinical Informatics Specialist (Sr CIS)
- Developed a strong and effective CIS program within all 6 DFW clinics, improving company retention and performance
 - Coordinated training and supervised onboarding for ~40 new Clinical Informatics Specialists (medical scribes) in Dallas/Fort Worth (TX-1 region)

LEADERSHIP AND SERVICE ACTIVITIES

- 10/2019–06/2020 Big Sister, Big Brother Big Sister Foundation
- 09/2019–06/2020 Medical Assistant, Shelter Health Services
- 08/2018–05/2019 Wellness Ambassador, Student Health Center at UNCC
- 08/2018–05/2019 Secretary, Alpha Epsilon Delta Pre-Health Honors Society
- 08/2015–08/2017 Member, Habitat for Humanity

HONORS AND AWARDS

- 2023 Dawn Gideon Scholar, University of Pittsburgh
- 2019 Excellence in Student Service, The National Society of Leadership and Success (NSLS)
- 2019 Magna Cum Laude, The University of North Carolina at Charlotte
- 2018 Best Biological Sciences Poster Presentation Award Recipient, The Undergraduate Research Conference, UNC-Charlotte

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2019 Member, Phi Kappa Phi Honors Society

Samikchya Rai

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www.linkedin.com/in/samikchyarai23



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2022 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Psychology and Anthropology

PROFESSIONAL EXPERIENCE

- 03/21–08/23 **Intra-National Home Care LLC**, Pittsburgh, PA
Direct Care Worker
- Provided hands-on services including walking, preparing meals, bathing, household chores, and eating to senior citizens and people with disabilities
 - Implemented treatment and dietary plans as directed by healthcare providers
 - Monitored the physical, mental, and emotional state of clients and reported to responsible parties
- 07/22–08/23 **Sheetz**, Pittsburgh, PA
Sales Associate
- Served as a hospitality ambassador by greeting customers while providing excellent experience
 - Completed customer transitions accurately and efficiently
 - Maintained a neat and clean environment throughout the store
- 07/2017–08/20 **Pittsburgh Refugee Youth Summer Enrichment Academy**, Pittsburgh, PA
Counselor/Mentor
- Taught basic English to immigrant youths representing over 15 different countries of origin
 - Helped campers to explore the city of Pittsburgh by taking them on field trips
 - Facilitated soccer and dance games for the campers

LEADERSHIP AND SERVICE ACTIVITIES

- 2017–2018 Volunteer, West Penn Hospital

HONORS AND AWARDS

- 2019–2022 Dean's List, University of Pittsburgh
- 2018 Pittsburgh Promise Executive Scholars, The Pittsburgh Promise

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020–2022 Student Member, Pitt Anthropology Club
- 2022–Present Student Member, Thermo Fisher Scientific Mentoring Program

Gabe Riberi

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www.linkedin.com/in/gabe-riberi



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2023 **Miami University Farmer School of Business**, Oxford, Ohio
Bachelor of Science in Business (Finance)
Minor(s): Premedical Studies

PROFESSIONAL EXPERIENCE

- 05/2023–Present **UPMC St. Margaret**, Pittsburgh, PA
Housekeeper
- General cleaning, sanitation, and disinfection of all hospital units (ER, OR, General Units)
 - Learned dynamics and inner workings of communication between hospital workers and healthcare providers
 - Knowledgeable on hospital safety and sanitation regulations
 - Friendly and Reliable team member who works well in a fast-paced environment
- 11/2021–02/2023 **Miami University Rinella Learning Center**, Oxford, Ohio
Tutor
- Tutored 4+ hours per week focused on premedical sciences, introductory business courses
 - Gained teaching and collaboration skills with 50+ diverse students
- 06/2018–09/2019 **Topgolf Pittsburgh**, Pittsburgh, PA
Guest Services
- Taught and assisted guest about the rules and concepts of Topgolf
 - Collaborated with 300+ workers to make the business run smoothly

LEADERSHIP AND SERVICE ACTIVITIES

- 12/2018–Present Volunteer, Florida Lion's Eye Clinic
- 06/2022–02/2023 Patient Experience Volunteer, UPMC Presbyterian and Montefiore
- 06/2022–10/2022 Research Assistant, UPMC
- 04/2020–05/2021 Treasurer, Delta Epsilon Mu
- 08/2017–08/2019 Friend, The Friendship Circle of Greater Pittsburgh
- 08/2017–02/2018 Teen Fellow, Diller Teen Fellows – Pittsburgh

HONORS AND AWARDS

- 2023 Summa Cum Laude, Miami University
- 2020-2023 President's List, Miami University
- 2020-2023 Dean's List, Miami University
- 2020 President's List, Miami University

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 02/2020–5/2023 Active Member, Delta Epsilon Mu
- 01/2021–05/2021 Level 1, College Reading and Learning Association
- 09/2022–09/2022 Bloomberg Market Concepts Certificate, Bloomberg for Education

Chloe Schur

cms476@pitt.edu

www.linkedin.com/in/chloe-schur



EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2023 **Pennsylvania State University**, Mont Alto, PA
Bachelor of Science in Health Policy and Administration
Minor(s): Information Science and Technology

PROFESSIONAL EXPERIENCE

- 01/2023–07/2023 **Liquid Art Brewing Company**, Chambersburg, PA
Server/Bartender
- Promoting new beverages for an increase in sales
 - Anticipating and addressing needs before they occur
 - Improving productivity by multitasking throughout each shift
- 03/2022–07/2023 **Menno Haven Retirement Community**, Chambersburg, PA
Resident Support Specialist
- Provided education for over 1200 residents on their technology devices
 - Planned, implemented and managed training courses for residents to better their knowledge on their devices and how to protect themselves from scams
 - Created and designed my role to best serve the residents
 - Implemented multiple phishing campaigns to staff for education
- 08/2019–03/2022 **Flamingo Family Restaurant**, Fayetteville, PA
Server
- Cross train in multiple areas to support the business
 - Worked efficiently to provide exemplary service
 - Effectively remembering patrons and their orders

HONORS AND AWARDS

- 2023 HPA WOW!, Penn State Mont Alto HPA Advisory Board
- 2021-2023 Dean's Honors List, Penn State Mont Alto
- 2023 Exemplary Service, Menno Haven Retirement Community

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2022–Present Healthcare IT Support, John Hopkins Medicine

Alexa Skokowski

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www.linkedin.com/in/alexa-skokowski



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2022 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Arts in Health Services
Certificate(s): Nonprofit Management and Global Health

PROFESSIONAL EXPERIENCE

- 07/2022–Present **UPMC**, Pittsburgh, PA
Transfer Center Coordinator
- Facilitated patient transfers into and within the UPMC Health System by connecting physicians and transcribing conversations for triage review
 - Provided patient transfer information to admissions, case managers, and bed flow coordinators
 - Acted as a preceptor and trained new employees
- 06/2021–08/2021 **MUSC**, Charleston, SC
Mobility Technician
- Supported patient mobility by assisting with transfer to and from chairs, ambulation, and exercises to increase mobility and reduce fall risk
 - Provided patients with companionship and with necessities to ensure that patients are comfortable
 - Documented patient progress in EPIC
- 08/2017–08/2019 **Giant Food Stores**, New Cumberland, PA
Pharmacy Technician
- Established and updated patient profiles, including lists of medications and insurance details
 - Received and verified incoming drug shipments and logged items into inventory system
 - Counted and dispensed medications for patient's while providing friendly customer service

LEADERSHIP AND SERVICE ACTIVITIES

- 09/2019–05/2022 Member, University of Pittsburgh Women in Business
- 09/2019–09/2020 Member, University of Pittsburgh Colleges Against Cancer

HONORS AND AWARDS

- 2023 Dawn Gideon Scholar, Dawn Gideon Foundation
- 2023 Health Policy and Management Achievement Award, University of Pittsburgh
- 2022 Cum Laude, University of Pittsburgh
- 2021 Dean's List, University of Pittsburgh

MPH

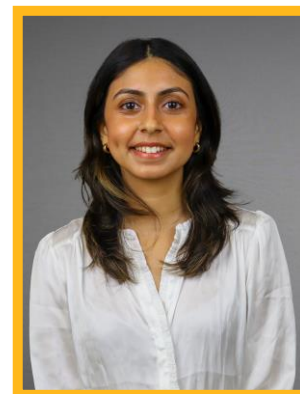
Students



Noor Ahmad

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www.linkedin.com/in/noorahmad15



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
Certificate(s): Health Care Systems Engineering
- 2023 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Neuroscience
Minor(s): Chemistry
Certificate(s): Conceptual Foundations of Medicine

PROFESSIONAL EXPERIENCE

- 05/2021–04/2023 **University of Pittsburgh**, Pittsburgh, PA
Student Civic Engagement Council, Operations Manager
- Developed relationships between underserved communities surrounding Pittsburgh and the university. Created monthly service projects and helped head school-wide service events for the student body.
 - Operations role included managing organization email communications, creating data collection forms for end-of-year data reports, keeping expenses and general information organized, and leading weekly team meetings.
- 08/2022–04/2023 **University of Pittsburgh School of Medicine – CARE LAB**, Pittsburgh, PA
Undergraduate Researcher
- Under the mentorship of Dr. Judith Morgan, I worked on the BRITE study to evaluate how depressed mothers and their 1–3-year-old children interact with each other in aims of preventing depression in children with a family history of mood disorders.
 - Trained and tasked with behavioral coding, data entry, and child-care.
- 09/2020–Present **UPMC-Presbyterian and Children’s Hospital**, Pittsburgh, PA
Pharmacy Technician
- Learned drug compounding in proper sterile technique, medication uses in both children and adults, and appropriate medication storage techniques.
 - Communicated with patients, nurses, doctors, and pharmacists in an effective professional manner to ensure patients received proper care.
- 06/2020–08/2021 **PharmaOut**, New York City, NY
Business Development Intern
- Performed literature searches to develop articles for the website medical blog.
 - Filtered through resumes and conducted preliminary interviews of potential hiring candidates for clinical pharma clients.

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2020–04/2022 First Year Mentor, University of Pittsburgh – Office of New Student Programs
- 09/2021–04/2023 President & Co-Founder, Humanity First at Pitt
- 09/2020–05/2021 Jumpstart Corps Member, AmeriCorps
- 08/2019–04/2020 Fellowship, Connections4Health

Jonna Backers

jab657@pitt.edu

www.linkedin.com/in/jonna-backers



EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2022 **University of Rochester**, Rochester, NY
Bachelor of Arts in Biology

PROFESSIONAL EXPERIENCE

- 06/2022–Present **University of Pittsburgh**, Pittsburgh, PA
Research Assistant for the All of Us Research Program
- Successfully completing a participant visit which includes drawing tubes of blood
 - Calling potential participants when no one is in a visit to increase enrollment
 - Managing paperwork and restocking all clinic rooms
- 08/2022–Present **Tutorme.com**, Online
Tutor
- Guide students to the correct answer by taking the problem step-by-step
 - Encourage students to keep attempting the problem despite initial failure
 - Cover a vast number of subjects: biology, math, psychology, English, and more

LEADERSHIP AND SERVICE ACTIVITIES

- 02/2023–Present Chairperson, Step Up: Black Girls Lead of the Black Women’s Policy Center
- 02/2023–06/2023 Volunteer, Allegheny County Treasurer Campaign for Erica Rocchi Brusselar

Claire Bess

cab538@pitt.edu

www.linkedin.com/in/clairebess



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2023 **Augustana College**, Rock Island, Illinois
Bachelor of Arts in Geography; Sociology and Anthropology
Minor(s): Public Health; Geographic Information Systems and Technology

PROFESSIONAL EXPERIENCE

- 06/2023–08/2023 **Ohio Agricultural Research and Development Center**, Wooster, Ohio
Student Greenhouse Assistant
- Planted, watered, fertilized, and maintained greenhouse plants per specifications
 - Assisted with integrated pest management (IPM) and existing crop-protection techniques/strategies
 - Installed and maintained irrigation systems; participated in designing modifications
- 03/2020–05/2023 **Augustana College Office of Admissions**, Rock Island, Illinois
Student Ambassador
- Gave tours of campus and shared college experience/information with visitors
 - Input prospective student information into higher education customer relationship management software
 - Assisted staff with daily office practices and document creation/organization
- 06/2022–08/2022 **World Relief Quad Cities**, Moline, Illinois
Immigrant Family Resource Program (IFRP) and Food Pantry Intern
- Assisted with coordinating and managing monthly culturally appropriate food pantry
 - Designed flyers for Rock Island County WIC; coordinated translation into 3+ languages
 - Coordinated with interpreters to complete WIC intake and continuing education appointments with World Relief clients
 - Assisted refugees with applications for the SNAP, Medicaid, and TANF programs

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2021–05/2023 President, Augustana College Geography Club
- 12/2020–05/2023 Volunteer Training Coordinator, Augustana College Office of Admissions
- 03/2020–05/2023 Member, Chi Alpha Pi Sorority

HONORS AND AWARDS

- 2023 Phi Beta Kappa Honors Society, Augustana College
- 2023 Alpha Kappa Delta International Sociology Honors Society, Augustana College
- 2023 Four-Year College Outstanding Senior Geographer, Illinois Geographical Society

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 03/2023–Present Member, Illinois Geographical Society
- 11/2022–Present Member, American Association of Geographers
- 10/2022–Present Member, American Anthropological Association

Clare Black

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www.linkedin.com/in/clare-black128



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2020 **Duquesne University**, Pittsburgh, PA
Bachelor of Science in Nursing (Accelerated Second Degree Program)
- 2014 **University of Edinburgh**, Edinburgh, UK
Bachelor of Arts in English Literature

PROFESSIONAL EXPERIENCE

- 04/2023–Present **Allegheny County Jail**, Pittsburgh, PA
Public Health Nurse
- Organize and manage STI testing clinics for inmates at 1,000+ person jail.
 - Monitor and track infectious disease testing and results for the jail, working with the Allegheny County Health Department to ensure proper reporting for positive cases.
 - Educate patients on infectious diseases, STIs, and sexual health.
- 01/2022–01/2023 **Gallagher Hospice**, Bridgeville, PA
RN Case Manager
- Coordinated the delivery of hospice services for fluctuating roster of 10-15 patients, ensuring that patients received the care, medications, and equipment needed.
 - Provided direct nursing care to patients during regular home visits, and educated patients and families on end-of-life and home care topics.
 - Built strong working relationships with patients, their families and caregivers, and healthcare providers so that patient needs were quickly identified and addressed.
- 10/2020–12/2021 **UPMC Presbyterian Shadyside Hospital**, Pittsburgh, PA
Professional Staff Nurse
- Provided nursing care to six patients per shift on a busy general medicine unit.
 - Educated patients and families to enable their understanding of and participation in ongoing care.

LEADERSHIP AND SERVICE ACTIVITIES

- 08/2014–07/2015 AmeriCorps Member, Providence Hood River Memorial Hospital, Hood River, OR

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 10/2020–Present Registered Nurse, Commonwealth of Pennsylvania

Candace Drzik

cmd261@pitt.edu

<http://linkedin.com/in/candace-drzik>



EDUCATION

2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health

2020 **Wheeling Jesuit University**, Wheeling, WV
Bachelor of Science in Athletic Training

PROFESSIONAL EXPERIENCE

02/2023–Present **Golf Galaxy/Dick's Sporting Goods**, Pittsburgh, PA
Administrative Assistant

- Serve as a key carrying manager overseeing back of house operations and managing financial reports, business data, and information correspondence between senior leaders and upper level management
- Coordinate and run hiring, on-boarding, and teammate experience events and monitor employee success and development

09/2019–11/2020 **Youth Services Systems, Inc. (AmeriCorps VISTA)**, Wheeling, WV
Outreach Coordinator

- Served as a vital member of the Development Department connecting and engaging with key donors, sponsors, board members and stakeholders through fundraising and events
- Created partnerships with major companies and donors such as Bombas, Inc. and Thrive Cosmetics to raise over \$10,000 in funding for at-risk youth in Wheeling, WV

08/2018–11/2020 **H.E.S.S. Mentoring Program**, Wheeling, WV
Head of Staff

- Oversaw the operations and execution of a mentorship program between the University and the local school district serving at risk youth in the community
- Developed and facilitated training protocols for all mentors in the program and partnered with local school district administration and personnel to ensure the program was following relevant guidelines and regulations

LEADERSHIP AND SERVICE ACTIVITIES

08/2016–11/2020 Mentor/Staff Member, H.E.S.S. Mentoring Program

08/2017–05/2020 President, Justice and Peace of Our Time

10/2017–12/2019 Activities Assistant, Welty Nursing Home

01/2016–12/2017 Street Medical Volunteer, Project HOPE

06/2012–08/2016 Archives Volunteer, Dormont Historical Society

HONORS AND AWARDS

2017-2020 Arrupe Scholar, Wheeling Jesuit University

2019 Alpha Sigma Nu Honor Society, Wheeling Jesuit University Chapter

2020 Iota Tau Alpha Honor Society, Wheeling Jesuit University Chapter

2022 Phi Kappa Phi Honor Society, East Carolina University Chapter

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

07/2020–07/2021 Board Certified Athletic Trainer, Board of Certifications

Julia Flowers

jef178@pitt.edu

www.linkedin.com/in/julia-flowers178



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2023 **Baylor University**, Waco, TX
Bachelor of Science in Anthropology (Pre-healthcare)
Minor(s): Biology, English

PROFESSIONAL EXPERIENCE

- 02/2023–Present **Diamondbacks**, Waco, TX
Server and Bartender
- Create an enjoyable and seamless fine dining experience for guests
 - Effectively work under high pressure to deliver optimal service and collaborate with team members to support multiple needs and areas
 - Innovatively craft new and creative cocktails to match the demands of the restaurant
- 05/2020–01/2021 **Sonora Senior Living**, Sonora, CA
Caregiver and Med Aid
- Assist residents with activities of daily living, including addressing personal and medical needs
 - Maintain residents' records daily, document medication distribution as applicable, and report any changes in resident's condition or behavior
 - Actively supervise all residents and their medical needs, as well as the other caregivers
- 04/2019–08/2019 **Vacasa**, Groveland, CA
Housekeeping Manager
- Responsible for interviewing, training, and organizing new hires
 - Maintaining adequate supplies and resolving employee conflict as necessary
 - Communicating with homeowners regarding issues in homes and bringing in new clients

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2022–05/2023 Section Leader, Baylor University Golden Wave Band
- 05/2020–05/2022 Squad Leader, Baylor University Golden Wave Band
- 07/2021–05/2023 Band Council President, Baylor University Golden Wave Band
- 12/2016–04/2017 Assistant Coach, Tuolumne County Youth Soccer League
- 11/2014–06/2015 Guide Dog Raiser, Guide Dogs for the Blind

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 01/2021–05/2023 Member, Alpha Delta Pi

Jerusha George

jeg166@pitt.edu

www.linkedin.com/in/jerushageorge



EDUCATION

2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health

2024 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Biological Sciences
Minor(s): Chemistry

PROFESSIONAL EXPERIENCE

08/2023–Present **UPMC Presbyterian Hospital**, Pittsburgh, PA
Transplant Guardian Angel

- Serve as a health advocate for transplant patients and live donors
- Guide patient and family through hospital registration process
- Provide information about Transplant Recipients International Organization (TRIO) Act

05/2022–08/2022 **Homewood Children’s Village**, Pittsburgh, PA
Summer Intern

- Assisted in summer Learn and Earn program with Pittsburgh high school students
- Taught about the UN Sustainable Development Goals and current social issues
- Facilitated discussions with Pittsburgh community stakeholders via weekly Zoom calls

07/2020–07/2021 **Thirst Project**, Los Angeles, CA
School Tour Ambassador

- Delivered motivational presentations regarding the global water crisis to high school students
- Educated and motivated students to take substantial action within their communities
- Assisted in the development and implementation of education outreach programs

LEADERSHIP AND SERVICE ACTIVITIES

02/2021–05/2023 Events Chair, Keep It Real Tutoring at University of Pittsburgh

01/2021–05/2023 Public Relations Chair, The Pitt Pulse Magazine

06/2021–08/2021 Volunteer, Lehigh Valley Hospital and St. Luke’s Hospital – Allentown

HONORS AND AWARDS

2022 Browne Fellowship, University of Pittsburgh School of Social Work

2020-2023 Dean’s List, University of Pittsburgh Dietrich School of Arts and Sciences

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

05/2022–06/2022 Environmental Education and Community Engagement, Cornell University Civic Ecology Lab

Aaviele Ieraci

aaviele.ieraci@pitt.edu

www.linkedin.com/in/aaviele-ieraci



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2023 **University of North Carolina at Chapel Hill**, Chapel Hill, NC
Bachelor of Science in Psychology
Bachelor of Arts in Public Policy
Minor(s): Medical Anthropology

PROFESSIONAL EXPERIENCE

- 08/2021–07/2023 **UNC Health and UNC School of Medicine**, Chapel Hill, NC
Healthcare Administration Intern
- Interpreted and communicated organizational policies and procedures to others
 - Developed budgets, monitored expenditures, and reconciled financial statements
 - Determined administrative needs and organized conferences, meetings, and seminars
 - Prepared complex databases, reports, charts, graphs, and spreadsheets
 - Served as point person for all complex customer service and administrative issues
- 08/2022–12/2022 **Orange County Health Department Family Success Alliance**, Chapel Hill, NC
Student Public Policy Analyst
- Assessed the effectiveness of health disparity reduction policies
 - Conducted strategic interviews to identify strategies to address generational poverty
 - Presented a comprehensive literature review and asset-based community mapping
- 08/2019–05/2021 **UNC Department of Biology**, Chapel Hill, NC
Microbiology Laboratory Research Assistant
- Researched the effect of curdlan on desiccation and starvation of *Agrobacterium*
 - Performed plasmid preparations to isolate and purify plasmid DNA
 - Designed Polymerase chain reaction primers to complete the DNA amplification process
 - Presented experiment results and progress to peers at weekly meetings

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2021–05/2022 Internal Affairs Chair, UNC Southeast Asian Student Association
- 12/2021–05/2022 Vice President Internal, UNC alpha Kappa Delta Phi, International Sorority Incorporated
- 04/2020–11/2020 Risk Management Chair, UNC alpha Kappa Delta Phi, International Sorority Incorporated

HONORS AND AWARDS

- 2019–2023 Dean's List, University of North Carolina at Chapel Hill

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2022–08/2025 Human Research Certification, Collaborative Institutional Training Initiative (CITI)

Michelle Jaena (MJ) Lerma

myl9@pitt.edu

www.linkedin.com/in/mjlerma



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2024 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Biological Sciences
Minor(s): Chemistry
Certificate(s): Conceptual Foundations of Medicine

PROFESSIONAL EXPERIENCE

- 05/2023–08/2023 **Atlantic Health System**, Basking Ridge, NJ
Administrative Assistant at Atlantic Private Care
- Calculated cost to deliver an hour of each service offered by Atlantic Private Care using VinCENT MEDsys (EMR), PrimePay data, invoice statements, and P&L
 - Reviewed and audited medical records for completeness and accuracy
 - Designed targeted recruitment postcards aimed toward Certified Home Health Aides of different generations
- 08/2021–05/2023 **University of Pittsburgh Residence Life**, Pittsburgh, PA
Resident Assistant for Honors Living Learning Community
- Served in an on-call capacity managing crisis situations and mediating conflicts
 - Mentored over 90 first-year students on academic, social, and personal development
 - Facilitated over 150 individual meetings with first-year students discussing student well-being and mental health
- 08/2019–12/2022 **Bergenfield Volunteer Ambulance Corp.**, Bergenfield, NJ
Emergency Medical Technician
- Leveraged comprehensive knowledge of emergency medicine to assess, treat, stabilize and transport seriously ill or injured patients to area hospitals and trauma centers
 - Collaborated with emergency response team and paramedics to provide efficient patient care in emergency situations
 - Maintained the utmost discretion when dealing with sensitive topics such as mental illness and abuse

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2023–Present Chief of Staff, University of Pittsburgh Student Government Board
- 05/2022–05/2023 President, National Residence Hall Honorary
- 08/2021–05/2022 Undergraduate Teaching Assistant, University of Pittsburgh Chemistry Department

HONORS AND AWARDS

- 2020–2023 Dean's List, University of Pittsburgh
- 2022 Outstanding Recognition Award, National Residence Hall Honorary

Vivianne Liu

vil67@pitt.edu

www.linkedin.com/in/vivianne-liu



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2022 **University of Western Ontario**, Windsor, Ontario
Bachelor of Science in Biology
Minor: Italian

PROFESSIONAL EXPERIENCE

- 07/2021–Present **University of New Mexico**, Albuquerque, NM
Systematic Review Author
- Analyzed, filtered, and extracted information from 50+ studies for a systematic review on opioids
 - Co-wrote manuscript
 - Expected publishing date in 2023
- 10/2022–05/2023 **Contact North**, Windsor, Ontario
Student Recruitment & Services Representative
- Provided technical support to students at online learning centre
 - Followed up with students regarding their education; provided support
 - Generated university/college registrations to meet the annual registration target
- 05/2021–06/2021 **Active Care Response Team**, Windsor, Ontario
Administrative Assistant
- Researched grant funding for non-profit organizations
 - Wrote two grant proposals focusing on aiding seniors
 - Created and developed two potential social programs

LEADERSHIP AND SERVICE ACTIVITIES

- 01/2020–01/2020 Volunteer, sheHacks
- 11/2019–11/2019 Volunteer, HackWestern

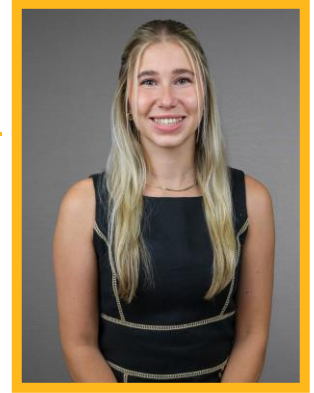
HONORS AND AWARDS

- 2020 Dean's Honour List, University of Western Ontario

Anna Pilotta

aep69@pitt.edu

www.linkedin.com/in/anna-pilotta



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2022 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Psychology; Sociology
Minor(s): Social Work
Certificate(s): Global Health

PROFESSIONAL EXPERIENCE

- 12/2020–10/2021 **UPMC Western Psychiatric Hospital**, Pittsburgh, PA
Student Behavioral Associate
- Assist nurses and other direct care staff in the provision of physical care and clinical intervention as assessed by client needs
 - Manage crisis situations effectively using positive approaches
 - Learned and utilized up-to-date technology and practices in the delivery of patient care

LEADERSHIP AND SERVICE ACTIVITIES

- 01/2019–04/2022 Scholarship Chair, Phi Sigma Pi Honors Fraternity
- 09/2019–01/2021 Committee Member, University of Pittsburgh MedLife
- 01/2019–03/2020 Committee Member, University of Pittsburgh Dance Marathon

Joslyn Rodell

jrr182@pitt.edu

www.linkedin.com/in/joslynrodell



EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2023 **Saint Vincent College**, Latrobe, PA
Bachelor of Arts in History

PROFESSIONAL EXPERIENCE

- 04/2023 – Present **Idlewild and SoakZone**, Ligonier, PA
Health, Safety, Environment Specialist
- Conduct accident investigations for guest and team member injuries
 - Collect data and develop reports on critical risks for the effectiveness of implemented controls
- 04/2016 – Present **Idlewild and SoakZone**, Ligonier, PA
Rides and Attractions Supervisor
- Train employees how to safely operate every rides in the park while being prepared for high stress scenarios
 - Be prepared to handle high stress situations throughout the park regarding team members and guests
 - Act as liaison for guest with physical and mental disabilities to ensure their safety on rides
- 04/2021 – 10/2021 **Westmoreland Historical Society at Historic Hanna's Town**, Greensburg, PA
Education Assistant
- Present guided tours to guests about the history of Hanna's Town and its impact on Westmoreland County
 - Assist the Education and Interpretation Manager in developing programs and events
 - Schedule, coordinate, and communicate with volunteers

LEADERSHIP AND SERVICE ACTIVITIES

- Jan. 2022 – May 2023 President and Director, Saint Vincent College's *The Company*, Student Theater Group
- Sept. 2021 – May 2022 Vice President, Saint Vincent College History Club
- Sept. 2021 – May 2023 Secretary, Phi Alpha Theta History, Honor Society
- Aug. 2015 – March 2020 Tutor, *Big Brother Big Sister*

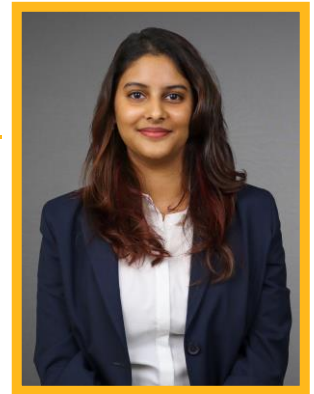
HONORS AND AWARDS

- 2023 Summa Cum Laude, Saint Vincent College
- 2023 Inductee, Lambda Alpha, National Anthropology Honor Society
- 2023 Inductee, Pi Sigma Theta, National Political Science Honor Society
- 2021 Inductee, Phi Alpha Theta, National History Honor Society
- 2020 Inductee, Alpha Lambda Delta, National Honor Society

Aditi Sharma

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2019 **Babu Banarasi Das College of Dental Sciences**, Lucknow, India
Bachelor of Dental Surgery

PROFESSIONAL EXPERIENCE

- 11/2019–12/2021 **Maruti Dental Clinic**, Prayagraj, India
Junior/General Dentist
- Assist trauma and Implant surgery with a senior Dentist
 - Patient Diagnosis and Treatment
 - Staff Management

LEADERSHIP AND SERVICE ACTIVITIES

- 2020-21 Volunteer Dentist, Maruti Dental Clinic
- 2019 Solo Presenter, Department of Pedodontics
- 2018-2019 Team member, Non-profit Camp, Public Health and Community Dentistry Department, Babu Banarasi Das University
- 2013-2014 Class Representative, Babu Banarasi Das University
- 08/2013-08/2014 Member, College Badminton team, Babu Banarasi Das University

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2019–Present General Dentist, Indian Dental Council
- 2019–Present Dentist, Indian Dental Association

Prathiksha Sivakumar

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2024 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Biology
Minor(s): Chemistry
Certificate(s): Undergraduate Global Health Certificate, Honors College Certificate

PROFESSIONAL EXPERIENCE

- 06/2021–Present **University of Pittsburgh**, Pittsburgh, PA
Undergraduate Researcher at the O'Donnell Laboratory
- Consistently attend lab to conduct and collaborate with mentors on various experiments involving alpha-arrestins in trafficking pathways.
 - Participate in journal clubs and presentations outlining data
 - Proficient experiencing in running and analyzing Western blots
- 08/2021–Present **University of Pittsburgh**, Pittsburgh, PA
Undergraduate Teaching Assistant
- Worked as a teaching assistant for Freshman Year Seminar and Intro to Biology classes
 - Collaborated with professors to stay informed about weekly lesson plans
 - Assisted freshman year students one-on-one with any questions on content

LEADERSHIP AND SERVICE ACTIVITIES

- 04/2023–Present Vice President, ASHA for Education
- 06/2023–Present Vice President, VAW Pitt Medical Chapter
- 07/2022–05/2023 Business Manager, VAW Pitt Medical Chapter
- 08/2021–04/2022 Fundraising Chair, Pitt AID
- 02/2021–Present Volunteer, UPMC Shadyside
- 06/2016–Present Volunteer, Pittsburgh Marathon

HONORS AND AWARDS

- 2021 Dean's List, University of Pittsburgh, Dietrich School of Arts and Sciences

Reeya Vora

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EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA
Master of Public Health
- 2024 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Neuroscience
Minor(s): Chemistry

PROFESSIONAL EXPERIENCE

- 05/2023–08/2023 **Yale University School of Public Health**, Hartford, CT
Yale CT Public Health Fellow
- Worked in the Primary Care Office
 - Increasing access to primary care in underprivileged areas
 - Worked on FQHCS, HRSA initiatives, and with Physicians
- 06/2023 – 08/2023 **GP Dentistry**, Fairfield, CT
Dental Summer Intern
- Observed various dental procedures and learned how to sterilize, instruments, equipment, and tray set ups
 - Communicated and scheduled appointments for in-patient out-patient services
 - Completed patient billing and paper work and learned about healthcare insurance policies
- 09/2021 – 05/2023 **University of Pittsburgh Medical Center**, Pittsburgh, PA
Undergraduate Research Assistant
- Process image pipelines to create regions of interest and learn about software and scripting
 - Stain and perform experiments on brain tissue
 - Wrote thesis on how somatostatin in an SST cell affects Schizophrenic brains

LEADERSHIP AND SERVICE ACTIVITIES

- 01/2022 – 05/2023 President/ Senior Advisor, Pitt Jain Student Association
- 07/2022 – 06/2023 Executive Co-Chair, Kojain Youth Retreat Board
- 09/2020 – 07/2023 College Chapters Co-Lead, Young Jains of America
- 01/2022 – 05/2023 Foundations of Biology 2 Teaching Assistant, University of Pittsburgh
- 08/2022 – 12/2023 Hospital Volunteer, University of Pittsburgh Medical Center

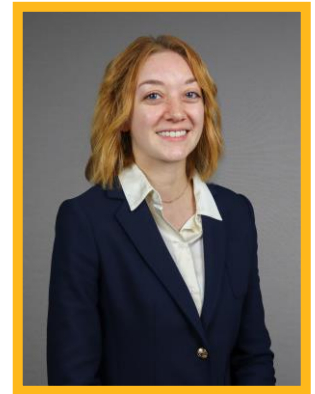
PhD Students



Sarah Aviña

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EDUCATION

- 2028 **University of Pittsburgh**, Pittsburgh, PA
Doctor of Philosophy in Health Services Research and Policy
- 2020 **University of Toledo**, Toledo, OH
Master of Arts in Economics
- 2018 **University of Toledo**, Toledo, OH
Bachelor of Business Administration in Finance; Accounting

PROFESSIONAL EXPERIENCE

- 08/2022–Present **Monroe County Community College**, Monroe, MI
Adjunct Economics Instructor
- Teach courses in Principles of Macroeconomics/Microeconomics.
 - Create syllabi and lesson plans that challenge students while maintaining the ability for students to achieve success.
 - Assist students during office hours and connect students with resources available that can help with socioeconomic challenges that students may be facing outside of the classroom.
- 09/2022–07/2023 **ProMedica Health System**, Toledo, OH
Clinical Health Informatics Senior Analyst
- Responsible for managing databases and software utilized by ProMedica Health System.
 - Coordinated, prioritized, and participated in predictive modelling, valued-based reporting, and analysis relating to system-wide population health objectives.
 - Reviewed potential upgrades to existing software and determined the timing and implementation of changes to minimize downtime.
- 09/2021–09/2022 **Paramount Health Care**, Toledo, OH
Business Intelligence Analyst
- Analyzed pharmaceutical patient data research utilized by company for insurance claims.
 - Identified multiple points of possible Medicaid and Medicare population health improvement opportunities and presented findings and recommendations to company Board of Directors and executives.
 - Advised on changes to research methods, and best practices in receiving and classifying data.

RESEARCH EXPERIENCE

- 02/2022–09/2022 **Paramount Health Care**, Toledo, OH
Clinical Research Coordinator, Advisor: Dr. Dee Biackeci-Haase, MD
- Worked with pharmacists to collect data and perform predictive modelling research.
 - Goal of research was to identify members using high-cost pharmaceutical drugs, such as biologics.
 - Coordinated high-risk patient intervention with pharmacists and physicians.

09/2021–09/2022 **Paramount Health Care**, Toledo, OH
Research Statistician, Advisor: Kevin Tolles

- Developed interactive Tableau dashboards to visualize Medicare and Medicaid data.
- Conducted statistical modelling tests using R and Python.
- Research consisted of developing predictive models for high-cost Medicare and Medicaid members.

09/2019–12/2020 **University of Toledo**, Toledo, OH
Advisor: Dr. James Bland, PhD

- Obtained approval from University of Toledo IRB to use undergraduate student data for master's thesis.
- Research consisted of analyzing the effectiveness of an early-alert system (Starfish) used to identify students at risk of failing their courses.
- Ran multivariate regressions on variables potentially significant in grade outcomes.

LEADERSHIP AND SERVICE ACTIVITIES

08/2022–07/2023 Volunteer, Metroparks Toledo
08/2022–07/2023 Running Mentor, Girls on the Run of Northwest Ohio
01/2017–12/2018 Service Chair, Beta Alpha Psi
08/2017–02/2018 University Ambassador, KLAR Leadership Academy
01/2015–Present Spanish National Honor Society

HONORS AND AWARDS

2023 K. Leroy Irvis Fellowship, University of Pittsburgh
2018 College of Business and Innovation Pacemaker Award, University of Toledo
2018 CFMA Scholarship, University of Toledo, College of Business and Innovation
2016 Charles Sullivan Scholarship, University of Toledo, College of Business and Innovation
2015 Shapiro Essay Contest – 1st place, University of Toledo, Department of English Language and Literature

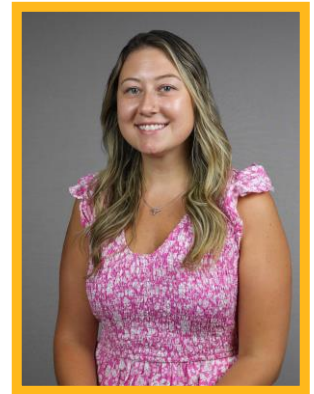
PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

10/2022–10/2025 IRB Chairs, The Collaborative Institutional Training Initiative (CITI Program)
10/2022–10/2025 Good Clinical Practices (US FDA Focus), The Collaborative Institutional Training Initiative (CITI Program)
10/2022–10/2025 Clinical Research Coordinator (CRC), The Collaborative Institutional Training Initiative (CITI Program)
10/2022–10/2025 Human Research: Clinical Research Coordinators and Regulatory Specialists, The Collaborative Institutional Training Initiative (CITI Program)
01/2017–04/2023 Certified VITA Tax Preparer, United Way of Greater Toledo

Heather Mentch

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EDUCATION

- 2027 **University of Pittsburgh**, Pittsburgh, PA
Doctor of Philosophy in Health Services Research and Policy
- 2022 **University of Pennsylvania**, Philadelphia, PA
Master of Bioethics
- 2018 **Susquehanna University**, Selinsgrove, PA
Bachelor of Science, Bachelor of Arts

PROFESSIONAL EXPERIENCE

- 12/2018–08/2023 **University of Pennsylvania**, Philadelphia, PA
Clinical Research Coordinator
- Recruit and oversee the health and wellbeing of 60+ patients at a time who are participating in an investigator-initiated clinical trial offering transplantation of organs (kidney and lung) from Hepatitis C+ donors to Hepatitis C- recipients
 - Coordinate Hepatitis C medication dispensation, ensure patients adhere to a strict lab schedule, report any adverse events, and meet with patients frequently
- 09/2016–05/2018 **Scribe America - Geisinger Shamokin Community Area Hospital**, Shamokin, PA
Medical Scribe
- Ensured physician efficiency and productivity to increase quality of patient care
 - Tracked ancillary medical data, documented patient encounters, and recorded lab results
- 08/2014–05/2018 **Susquehanna University**, Selinsgrove, PA
Student Trainer – Athletic Training Room
- Performed therapy assistance, preventative taping, and emergency response measures
 - Led a staff of 18 students by maintaining a monthly schedule and training new employees as the student supervisor from 2017-2018

RESEARCH EXPERIENCE

- 06/2016–08/2017 **Children's Hospital of Philadelphia Research Institute**, Philadelphia, PA
Student Researcher, Advisor: Dr. Robert Heuckeroth
- Summers 2016-2017: Examined the importance of the *Dlx1* and *Dlx2* transcription factors in ENS development
 - Summer 2017: Investigated the potential for *GFRa1* to be rescued in-trans in the Enteric Nervous System (ENS)
- 08/2017–12/2017 **Susquehanna University**, Philadelphia, PA
Student Research Capstone, Advisor: Dr. Margaret Peeler
- Investigated when and where Yes Associated Protein (YAP) is expressed as well as the influence YAP has on skeletogenic mesenchyme cells
 - Determined that the inhibition of YAP during the first 48 hours of development results in fewer mean cell counts
 - Determined that although YAP expression is high throughout the developing embryo, primary mesenchymal cells are a subset of cells that do not seem to be affected by inhibition of the protein

09/2015–05/2017

Geisinger Medical Center, Danville, PA

Clinical Research Volunteer, Advisor: Dr. Jason Brown, Dr. Afghani Roshan

- Investigated patient satisfaction, specifically of resident physicians, and sought means of improvement within the Emergency Department by completing surveys with patients
- Maintained patient service responsibilities such as appropriately communicating patient-related information to care teams, rounding patient care areas, and appropriately directed patients and family members/friends

RESEARCH PUBLICATIONS

Wright, C. M., Garifallou, J. P., Schneider, S., **Mentch, H. L.**, Kothakapa, D. R., Maguire, B. A., & Heuckeroth, R. O. (2020). "Dlx1/2 mice have abnormal enteric nervous system function." *JCI Insight*, 5(4):

Saine, M.E., Schnellinger, E.M., Liu, M., Diamond, J.M., Crespo, M.M., Prenner, S., Potluri, V., Bermudez, C., **Mentch, H.**, Moore, M. and Besharatian, B. . (2022). "Decision-making among hepatitis C virus-negative transplant candidates offered organs from donors with HCV infection." *Transplantation direct*, 8(8):

Daw, J., Verdery, A.M., Ortiz, S.E., Reed, R.D., Locke, J.E., Redfield III, R.R., Kloda, D., Liu, M., **Mentch, H.**, Sawinski, D. and Aguilar, D. (2023). "Social Network Interventions to Reduce Race Disparities in Living Kidney Donation: Design and Rationale of the Friends and Family of Kidney Transplant Patients Study (FFKTPS)." *Clinical Transplantation*, e15064

Reese, P.P., Diamond, J.M., Goldberg, D.S., Potluri, V., Prenner, S., Blumberg, E.A., Van Deerlin, V.M., Reddy, K.R., **Mentch, H.**, Hasz, R. and Woodards, A. (2023). The SHELTER Trial of Transplanting Hepatitis C Virus–Infected Lungs Into Uninfected Recipients." *Transplantation direct*, 9(7).

RESEARCH PRESENTATIONS

Mentch, H., Bolger, A., Tolin, J., and Ragozine, G.. (2017, December). "Investigating YAP expression and influence on skeletogenic mesenchyme cells." Presented at Susquehanna University Senior Scholars Day, Selinsgrove, PA.

Mentch, H. and Wright, C.. (2016, August). "The Role of DLX 1/2 in the development of the enteric nervous system." Presented at Undergraduate Student Scholars Program – University of Pennsylvania, Philadelphia, PA.

LEADERSHIP AND SERVICE ACTIVITIES

09/2015–05/2016

Emergency Department Volunteer, Geisinger Medical Center

06/2016–08/2017

Student Volunteer, Puentes de Salud

09/2016–01/2017

Recruitment and Marketing VP, Alpha Delta Pi

01/2017–01/2018

President, Alpha Delta Pi

08/2017–05/2018

Student Supervisor, Susquehanna University Athletic Training Room

HONORS AND AWARDS

2015

University Scholar, Susquehanna University

2015

Inductee, Alpha Lambda Delta

2016

Inductee, Tri-Beta Biological Honor Society

2017

Individual Excellence in Scholarship Award, Susquehanna University Greek Life

2018

Inductee, Theta Alpha Kappa Religion Honor Society

2018

Biology Department Academic Honors, Susquehanna University

2018

Religion Department Academic Honors, Susquehanna University

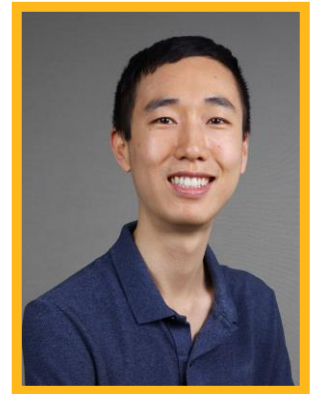
2018

Summa Cum Laude, Susquehanna University

Bill Wang

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EDUCATION

- 2027 **University of Pittsburgh**, Pittsburgh, PA
PhD in Health Services Research & Policy
- 2019 **University of Chicago**, Chicago, IL
Master of Arts in Economics
- 2016 **University of Toronto**, Toronto, ON
Bachelor of Commerce in Finance & Economics

PROFESSIONAL EXPERIENCE

- 06/2017–06/2018 **Toyota Credit Canada Inc.**, Toronto, ON
Risk Analyst
- Built, tested, implemented forecasting models to quantify credit & residual risk related to loan & lease origination
 - Monitored & optimized portfolio and operational risk using data mining, data analysis, and forecasting methods
 - Conducted macroeconomic research, financial analysis & statistical modelling to perform price setting activities
- 05/2016–06/2017 **BMO Financial Group**, Toronto, ON
Analyst, Whole Banking Product Operations
- Produced & delivered account creation, maintenance, risk & control to ensure proper trade execution
 - Investigated & advised on regulatory and audit requirements, guaranteeing accuracy for compliance
 - Developed and drove implementation of new processes/programs with knowledge of discrepancies between business needs and deliverables, improving efficiency and value-added to stakeholders
- 05/2015–09/2015 **BMO Financial Group**, Toronto, ON
Financial Analyst, Capital Markets Finance
- Ensured timely and accurate analysis, reporting and sign-off of month-end and quarter-end results
 - Prepared reconciliations and variance analyses and investigate discrepancies to ensure accurate reporting
 - Built income statement and balance sheet models as well as liaise with key stakeholders to ensure precise planning and forecasting of financial results
 - Reviewed processes, identify and support implementation of change opportunities

RESEARCH EXPERIENCE

- 08/2019–04/2023 **Harvard Medical School**, Boston, MA
Research Assistant, Advisor: Ateev Mehrotra
- 09/2018–08/2019 **University of Chicago**, Chicago, IL
Graduate Researcher, Advisor: Alessandra Voena

RESEARCH PUBLICATIONS

Bill Wang, Ari B. Friedman, and Ateev Mehrotra. (2021). "Urgent Care Clinics Deter Some Lower Acuity Emergency Department Visits, but in Net Increase Health Care Spending." *Health Affairs*, April 2021

Bill Wang, Haiden Huskamp, Sherri Rose, Alisa B. Busch, Pushpa Raja, and Ateev Mehrotra. (2022). "Association Between Greater Telemedicine Use in the County and Quality of Care Received by Patients with Serious Mental Illness." *JAMA Network Open*, April 2022

Stephen M. Kissler, **Bill Wang**, Michael Barnett, Ateev Mehrotra, and Yonatan Grad. (2021). "Prescribing of antibiotics and other drugs to children from birth to age 5 in the United States: an observational study." *Clinical Infectious Diseases*, *In-Press*.

Andrew D. Wilcock, **Bill Wang**, Sherri Rose, Alisa B. Busch, Lori Uscher-Pines, Pushpa Raja, Michael L. Barnett, and Ateev Mehrotra. (2022). "Association Between a Practice's Uptake of Telemental Health and Care Patterns for Patients with Serious Mental Illness During the COVID-19 Pandemic." *Working Paper*.

RESEARCH PRESENTATIONS

Bill Wang, Ari B. Friedman, and Ateev Mehrotra "Urgent Care Clinics Deter Some Lower Acuity Emergency Department Visits, but in Net Increase Health Care Spending." Presented at AcademyHealth, 2020, and American College of Emergency Physicians, 2021

Bill Wang, Haiden Huskamp, Sherri Rose, Alisa B. Busch, Pushpa Raja, and Ateev Mehrotra. "Association Between Greater Telemedicine Use in the County and Quality of Care Received by Patients with Serious Mental Illness." Presented at National Institute of Mental Health, 2020.

Yuanbo Zhang

yuz355@pitt.edu

www.linkedin.com/in/1998-zyuanbo



EDUCATION

- 2028 **University of Pittsburgh**, Pittsburgh, PA
Doctor of Philosophy in Health Services Research and Policy
- 2023 **University of Michigan**, Ann Arbor, MI
Master of Science in Applied Statistics
- 2020 **Wheaton College**, Norton, MA
Bachelor of Arts
Minor(s): Mathematics; Philosophy

PROFESSIONAL EXPERIENCE

- 07/2018–08/2018 **Ping An Insurance Company of China, Ltd.**, Beijing, China
Data Analyst Intern
- Extracted insurance product data on competitors' insurance products and calculated their annual return rate.
 - Developed daily, weekly, and monthly reports of all sales departments that were distributed company-wide

RESEARCH EXPERIENCE

- 05/2022–05/2023 **Center for Healthcare Engineering & Patient Safety (CHEPS)**, Ann Arbor, MI
Research Assistant, Advisor: Amy Cohn
- Plan for Appropriate Tailored Healthcare in Pregnancy (PATH), providing recommendations to improve the prenatal care guidelines established by the American College of Obstetricians and Gynecologists (ACOG). OB/GYN physicians have proposed a shift away from the current "one size fits all" model for prenatal care. Instead, we plan to tailor care for patients based on medical and social risk factors and introduce a reduced visit schedule for low-risk patients incorporated with telehealth visits.

RESEARCH PRESENTATIONS

Peahl, A. Kingston, C., Ghayeb, L., Bryan, T.J., Zhang, Y., & Cohn, A. (2023, 02). "The effect of tailored prenatal care policies with telemedicine on outpatient clinic operations." Presented at 43rd Annual Pregnancy Meeting (SMFM), San Francisco, CA.

HONORS AND AWARDS

- 2022, 2023 Seth Bonder Fellowship, Center for Healthcare Engineering & Patient Safety
2019, 2018 Dean's List, Wheaton College

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2018–05/2019 Preceptor (Freshman Student Advisor), Wheaton College
01/2018–05/2-18 Teaching Assistant, Taunton Housing Authority